Sarah Lui 2620 24th Avenue San Francisco CA 94116

Jun 17th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

After more than a decade of constantly dealing with very, very frustrating connectivity problems that made it nearly impossible to communicate with others or to complete required schoolwork and business matters online, I have finally found some solace with Sonic, a competitive ISP. Our family is finally able to have a reliable internet connection that works. Our internet connection is no longer dropping out every few minutes as it had with our old ISP, AT&T, and the speeds actually allow us to use services that had not worked in the past, like watch videos! Sonic has helped to finally provide us with much-needed reliable internet, and they do so with fair prices, as well as exceptional, professional customer service. Please don't force this service to be taken away from us.

After switching from AT&T'S DSL to Sonic's Fiber, we have noticed significantly improved speeds. We are grateful to be able to use our internet as intended and to feel like we are finally getting what we pay for.

The cost of living in our area is already making it very difficult for low and middle working class families to make basic ends meet. In today's connected world, reliable and affordable internet is becoming a necessity as well for people of all ages, in order to communicate with others and to complete their work. Please don't let paying for reliable internet service become another burden by increasing prices.

Please stop big telephone companies like AT&T from raising prices and cutting off competition. Thank you, sincerely, for your consideration.

Sarah Lui